

MSJ ICU Multidisciplinary Quality and Safety Committee **DASHBOARD**

September 8, 2016 Update



We will continuously improve the safety and quality of care provided so that patient achieve the best possible health outcomes.

Aims:

- We provide the right care to the right patient every time.
- We ensure that our patients experience no needless harm.

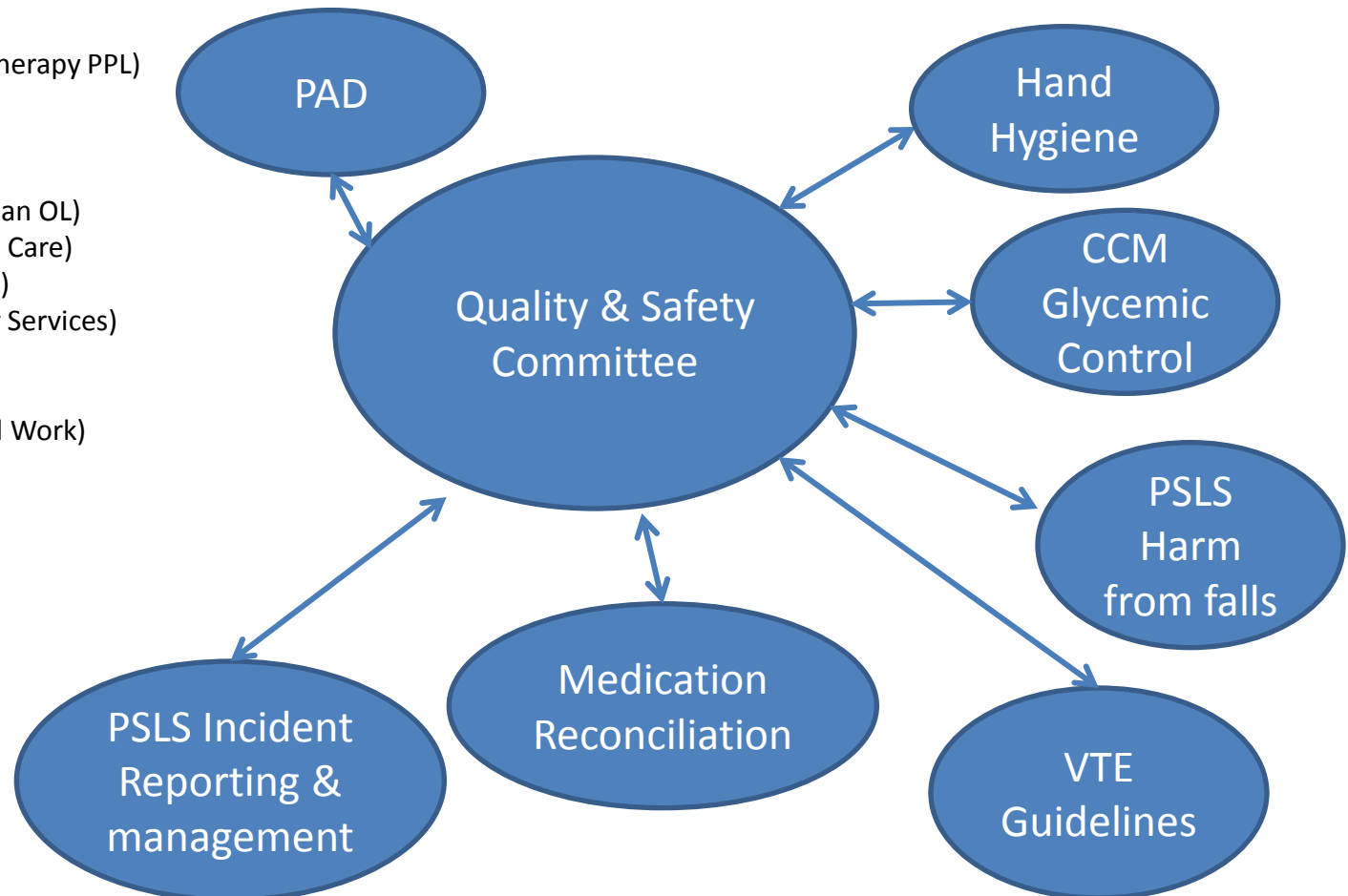


MSJ ICU Quality & Safety Committee

Members:

Najib Ayas (Assistant Professor; Head,
UBC Critical Care Medicine).
Brent Czettisch (Radiology)
Chris Gagnon (Respiratory Therapy PPL)
Greg Grant (ICU Physician)
Janice Leonard (OL)
Jean Dehaan (CNL)
Demetrious Sirounis (Physician OL)
Mary Sleightholme (Pastoral Care)
Gwyneth Jones (Social Work)
Joanne Vlahovic (Laboratory Services)
(Pharmacist)
(SLP)
Ashley Payne / Alison (Social Work)
Pria (PT)
Karl Newholm (PIC)
Karen Ann Boodle (PIC)

Quality Improvement Initiatives 2015-2016





PSLS Report Degree of Harm

Related Accreditation Canada Standards: 15, 16, 17 (2017)

Goals:

100% PSLS incidents reported.

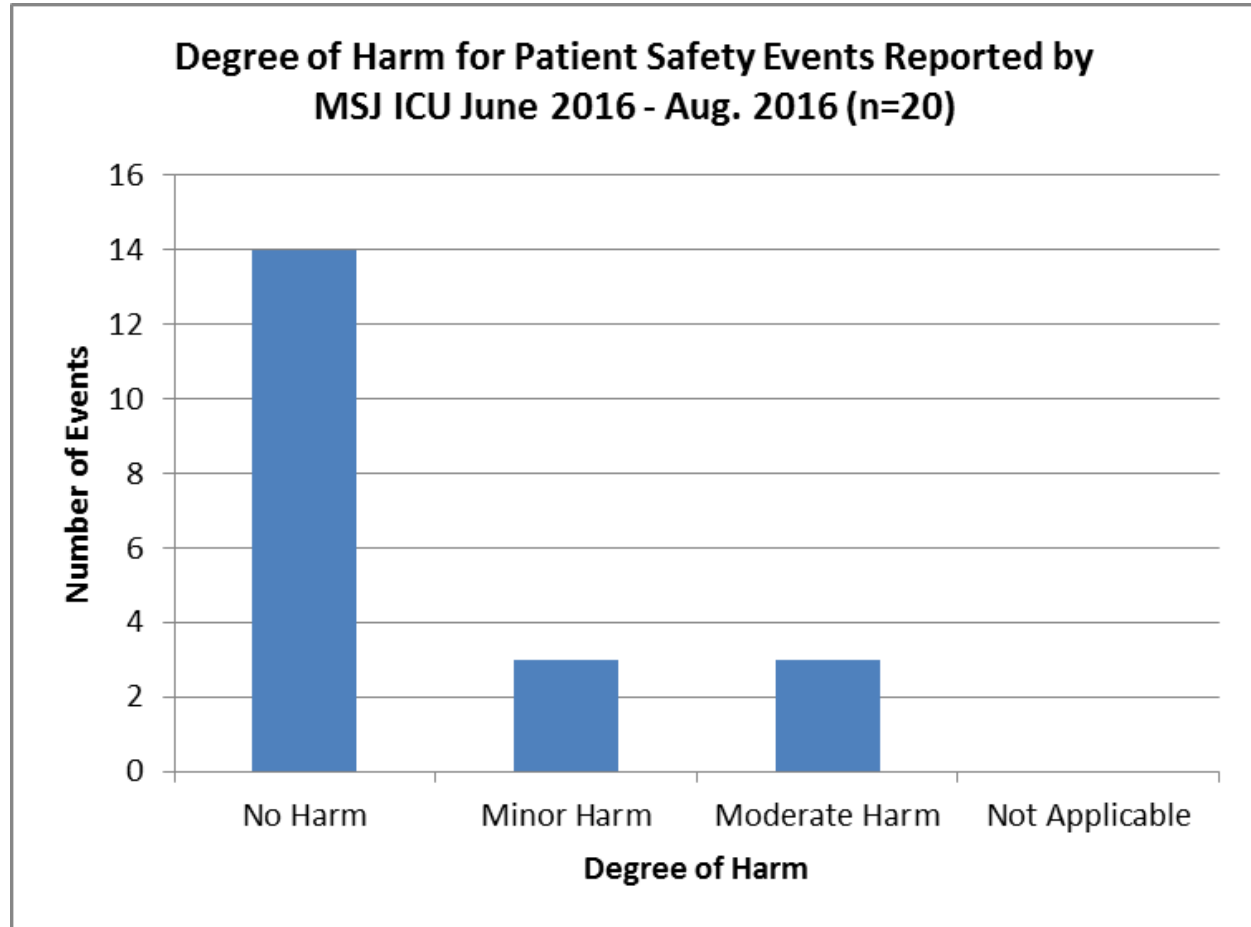
Status:

Incidents reviewed in Safety Huddles.

Current Focus:

All incidents and near misses entered into PSLS system.

Team:



Source: BC PSLS
Updated September 7, 2016



MSJ ICU Reported PSLs Events

Related Accreditation Canada Standards: 15, 16, 17 (2017)

Goals:

100% PSLs incidents reported.

Status:

Incidents reviewed in Safety Huddles.

Current Focus:

All incidents and near misses entered into PSLs system.

Team:

Breakdown of PSLs Events over Past Three Months

Medication / IV fluid / biological (includes vaccine)	10
Clinical administration	3
Organ donation / transplant	1
Resources / organizational management	1
Other	1
Fall	1
Clinical process / procedure	1
Unsafe behaviour	1
Accident (excluding falls)	1
Grand Total	20

Source: BC PSLs
Updated September 7, 2016



PSLS Reporting Falls

Related Accreditation Canada Standards: 15, 16, 17, (2017)

Goal(s):

100% PSLs incidents reported.

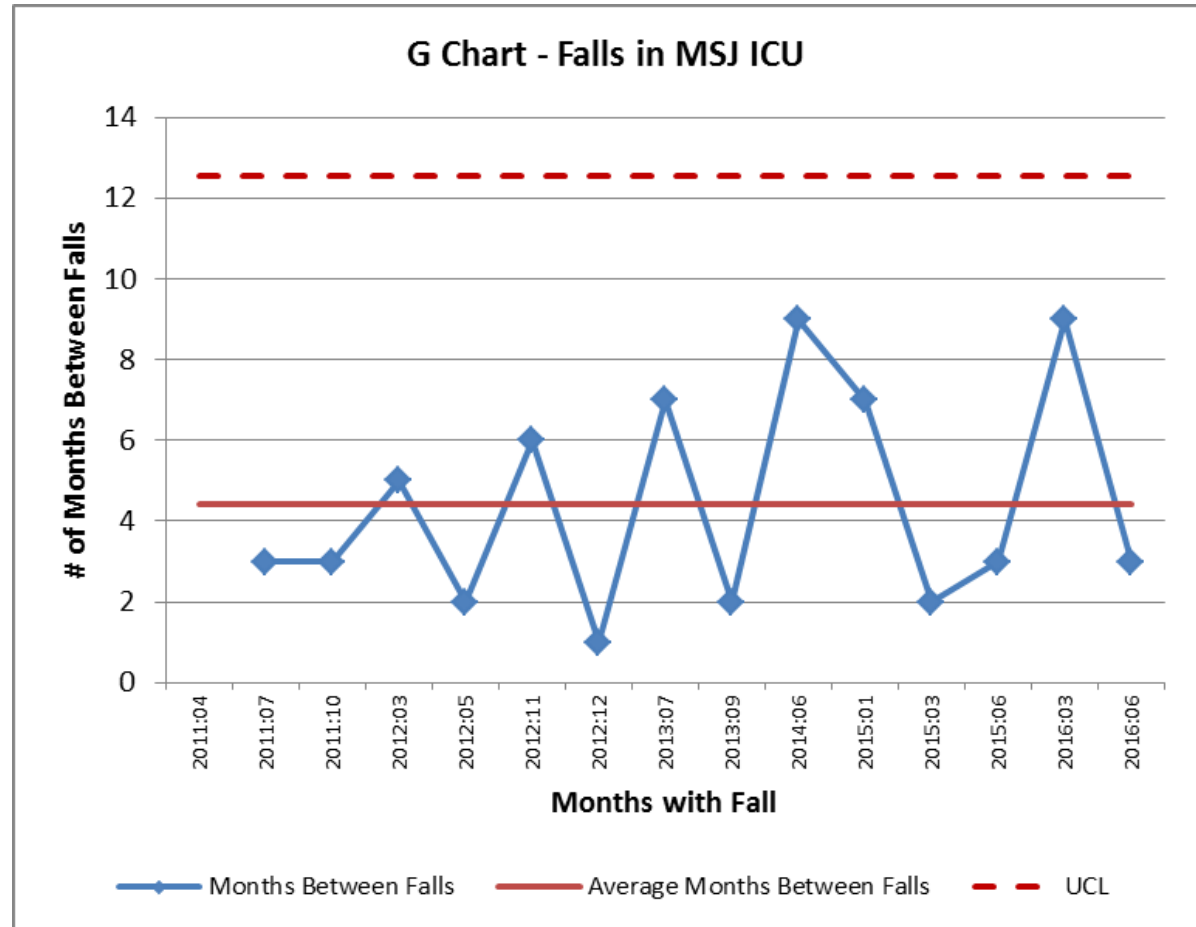
Status:

Incidents reviewed in Safety Huddles.

Current Focus:

All incidents and near misses entered into PSLs system.

Team:



Source: BC PSLs
Updated September 7, 2016



Venous Thromboembolism (VTE)

Related Accreditation Canada Standard 11 (2017)

Big improvement over last year

Goals:

1. 100% of patients with risk assessment complete.
2. 100% of patients with orders complete.
3. 100% of patients receiving appropriate VTE prophylaxis.
4. 100% of patients discharged with thromboprophylaxis prescription.

Status:

YTD: 100% on all criteria.
 Current Period (16/17-Q2): 100%.

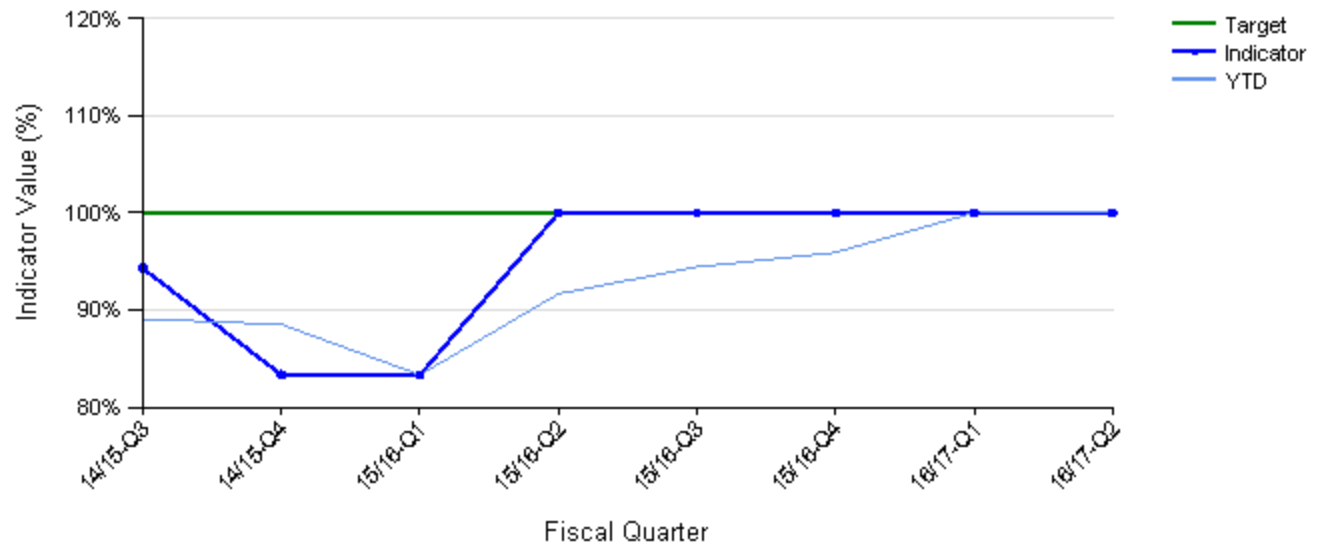
Current Focus:

Sustainment

Team:

VTE Composite

Intensive Care/Mount St Joseph



Source: PHC Balanced Score Card
 Updated September 7, 2016



NSAE Composite

Related Accreditation Canada Standard: 15, 17 (2017)

Goal:

- Rate of 10/ 1000 patient discharges Out of hospital.

Status:

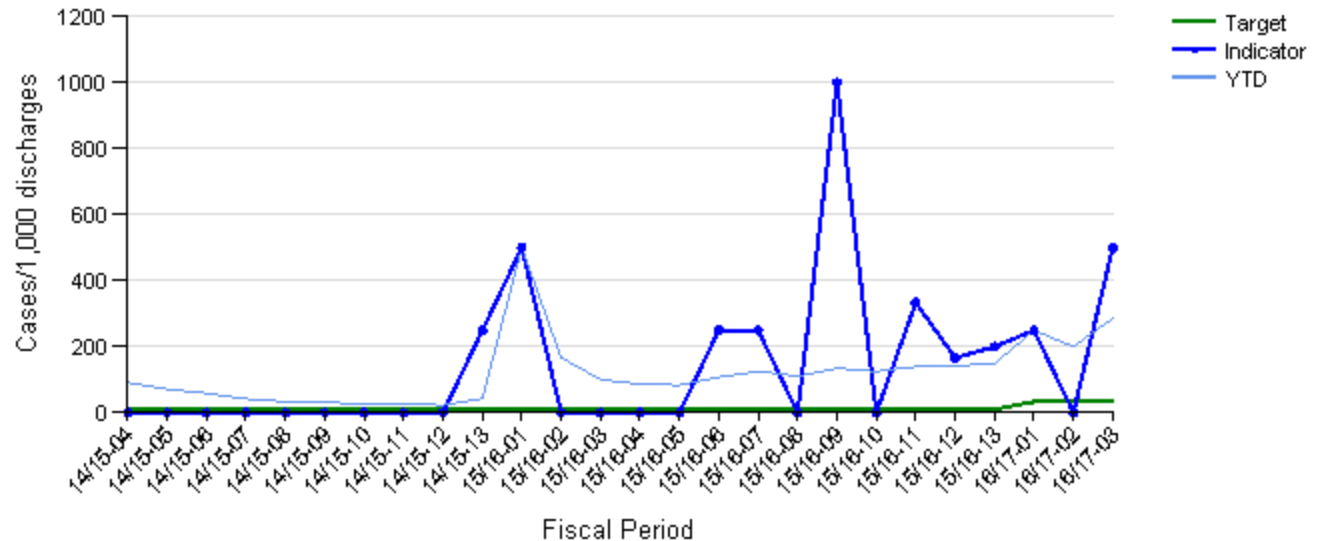
- 16/17-03: 500.0/1000
- YTD: 285.7/1000

Current Focus:

Team:

NSAE Composite (P4P)

Intensive Care/Mount St Joseph

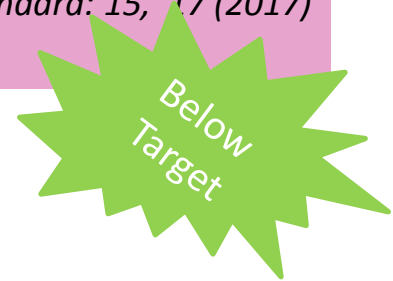


Source: PHC Balanced Score Card
Updated September 7, 2016



NSAE Fractures

Related Accreditation Canada Standard: 15, 17 (2017)



Goal:

- Rate of 10/1000 patient discharges Out of hospital.

Status:

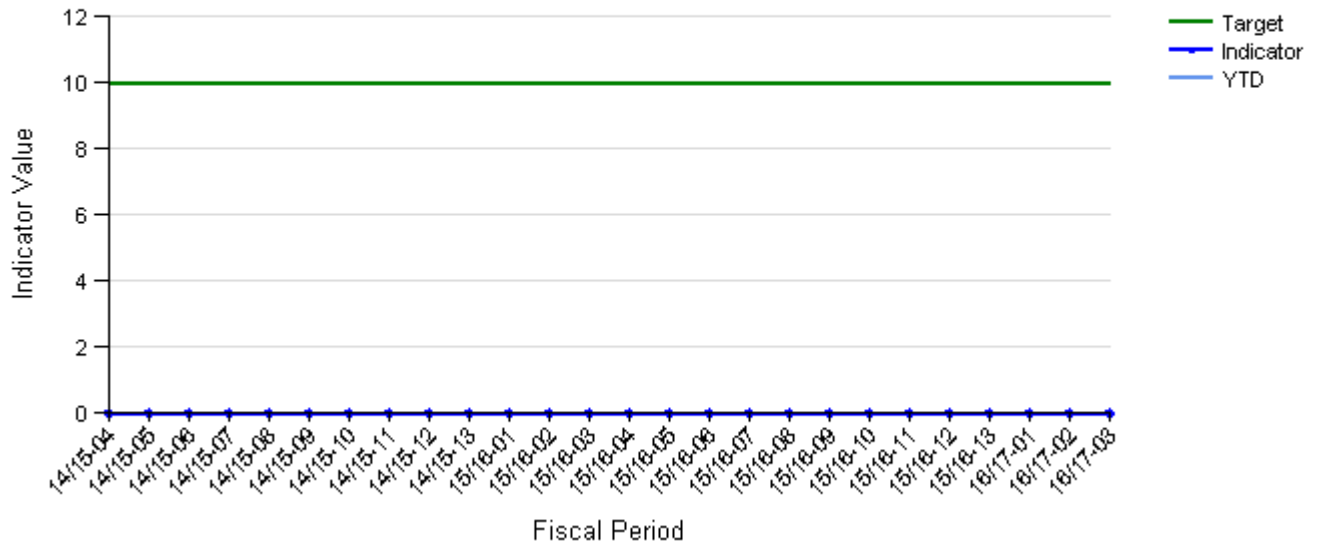
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Current Focus:

- Maintain

Team:

NSAE - Fractures
Intensive Care/St Paul's





NSAE Pneumonia

Related Accreditation Canada Standard: 15, 17 (2017)

Goal:

- Rate of 10/ 1000 patient discharges Out of hospital.

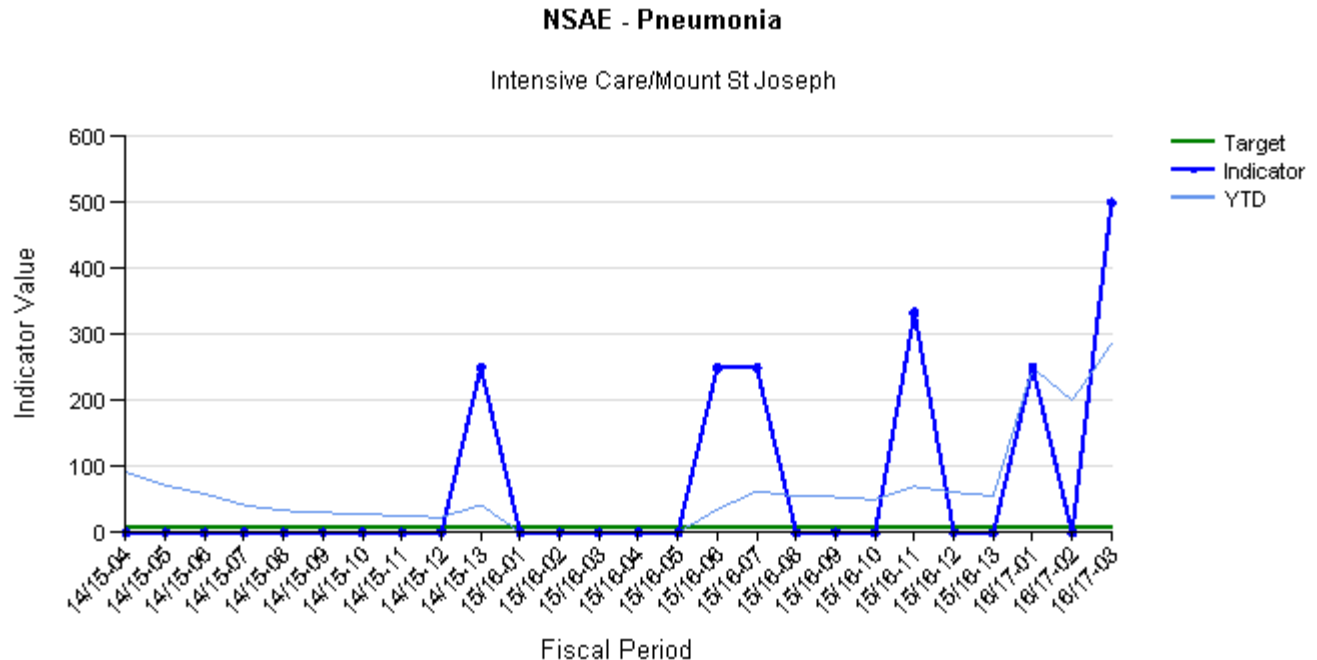
Status:

- YTD: 285.7
- Current Period 16/17-03: 500.0

Current Focus:

Ensure accurate documentation is taking place.

Team:



Source: PHC Balanced Score Card
Updated September 7, 2016



NSAE Pressure Ulcers

Related Accreditation Canada Standard: 15, 17 (2017)

Goal:

- Rate of 10/ 1000 patient discharges Out of hospital.

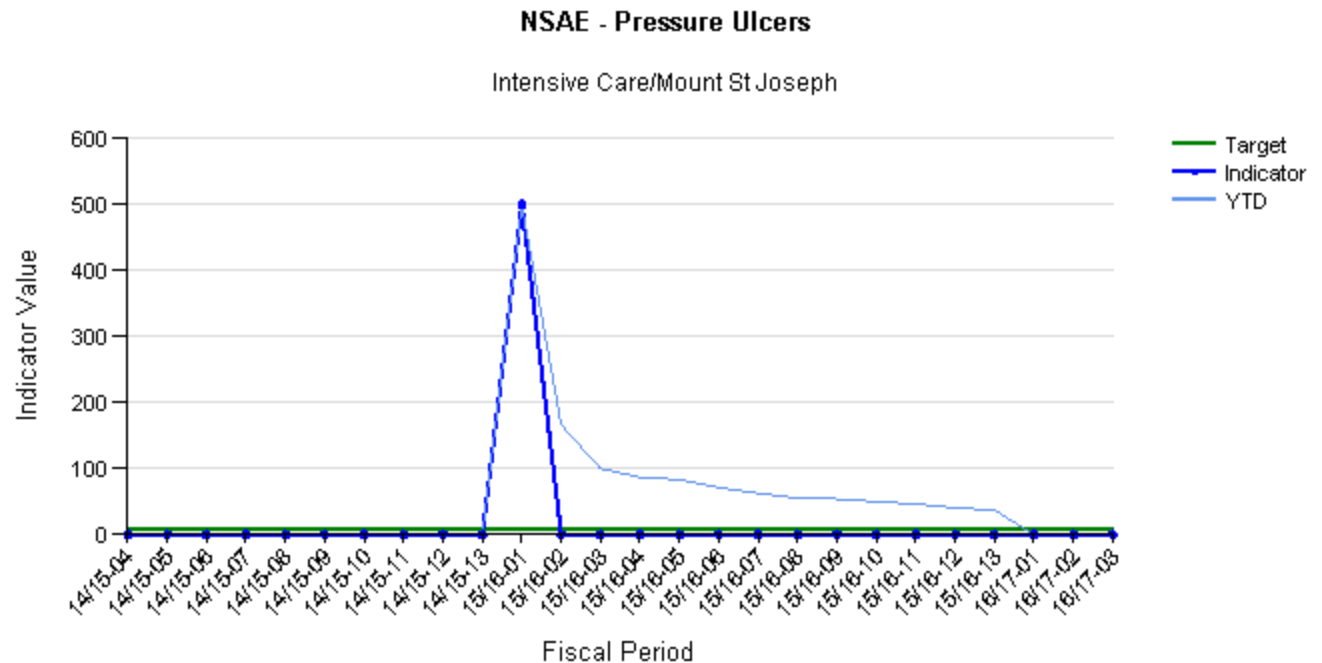
Status:

- Current period 16/17-03: 0.0
- YTD: 0.0

Current Focus:

Ensuring appropriate documentation.

Team:



Source: PHC Balanced Score Card
Updated September 7, 2016



NSAE- UTI

Related Accreditation Canada Standard: 15, 17 (2017)

Goal:

- Rate of 10/ 1000 patient discharges Out of hospital.

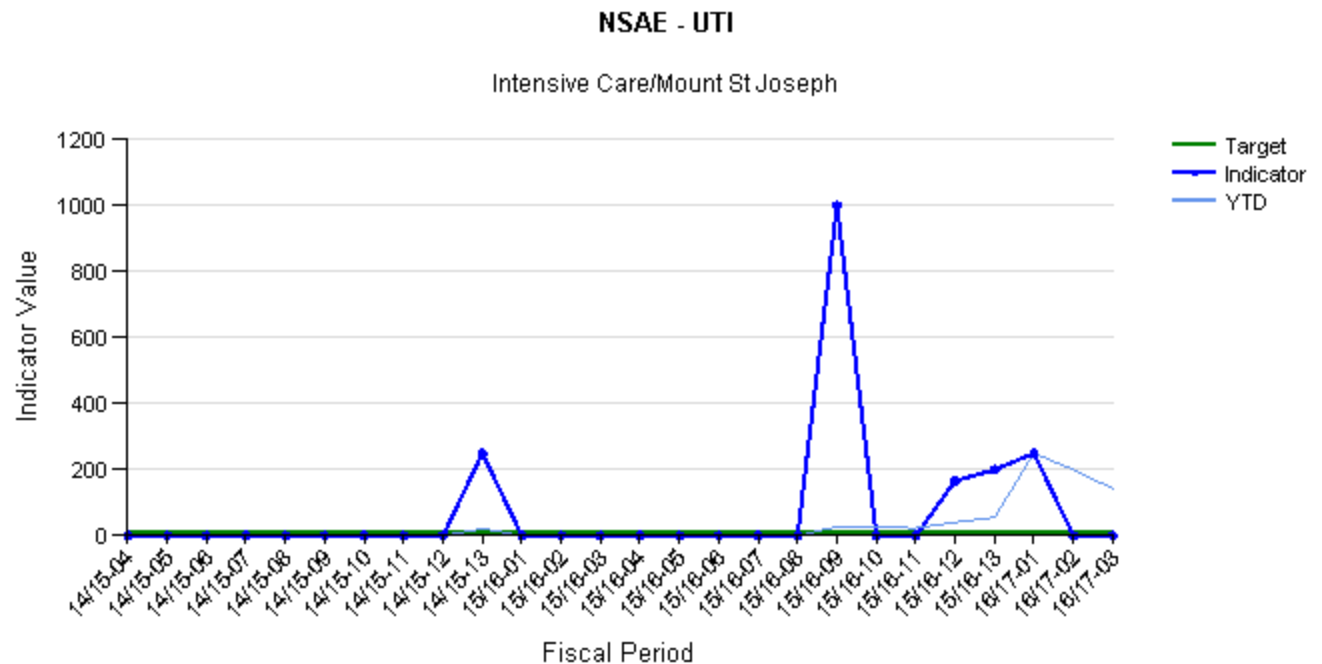
Status:

- 16/17-03: 0.0/1000
- YTD: 142.9/1000

Current Focus:

Ensure appropriate documentation.

Team:



Source: PHC Balanced Score Card
Updated September 7, 2016



Medication Reconciliation

Related Accreditation Canada Standard: 15,17 (2017)

Goal:

75% patients with medication reconciliation performed at admission.

Status:

YTD 75.0%
Current Period 66.7%

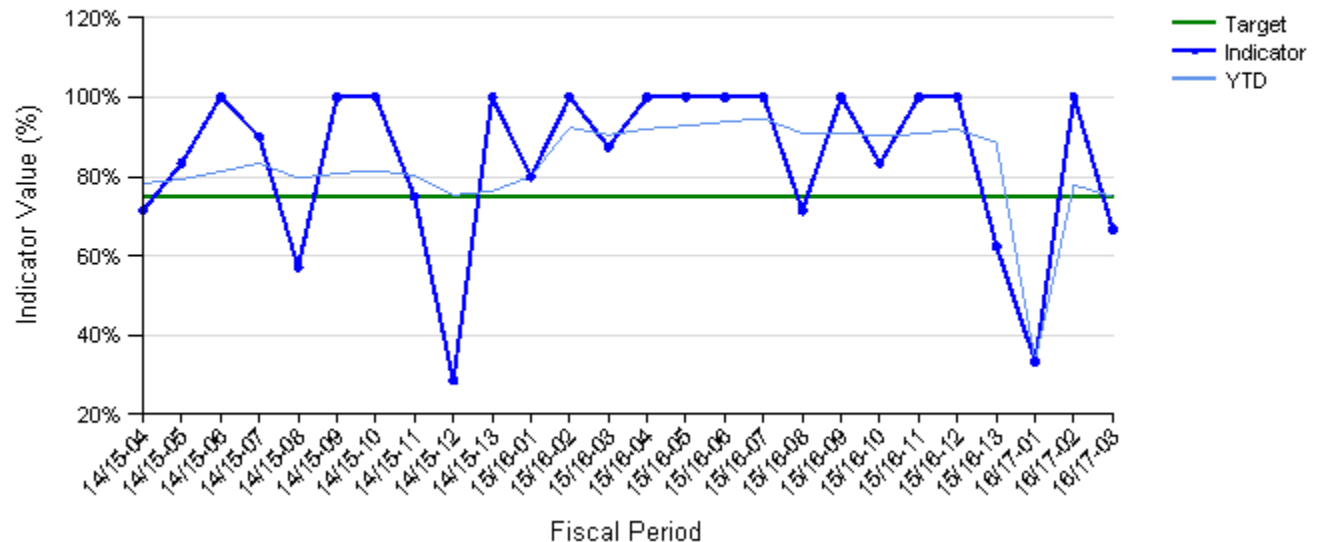
Current Focus:

Sustainment.

Team:

Med Rec at Admission Composite

Intensive Care/Mount St Joseph



Source: PHC Balanced Score Card
Updated September 7, 2016

Sick Time and Overtime

Related Accreditation Canada Standards: 5 (2017)

Goal:

Overtime is 5.6%
Sick time is 7.0%

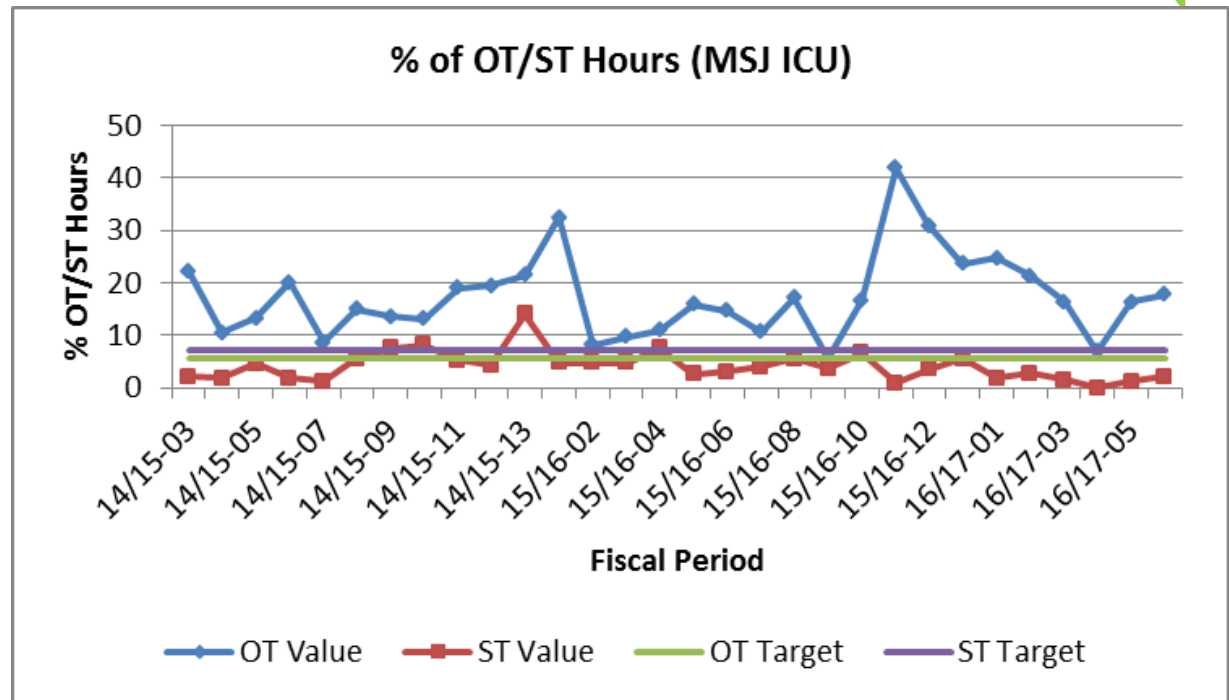
Status:

OT YTD: 15.5 %
ST YTD: 1.4%

Current Focus:

Staff awareness: Did you know that you need approximately 600-800 hours of banked sick time to carry you through to Long Term Disability if you were to become injured or very ill?

Team:



Source PHC Balanced Score:
September 7, 2016